

# Kevin Cao

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I am a student at Auckland University of Technology majoring in Interaction Design. I specialise in creating seamless digital experiences that prioritise both functionality and aesthetics. With a strong foundation in user research and prototyping, I aim to craft products that delight and empower users while staying current with emerging technologies and design trends. My experience in hospitality and customer service-based industries has provided me skills in empathy, communication, and understanding user needs.

## Education

### AUCKLAND UNIVERSITY OF TECHNOLOGY (AUT)

Bachelor of Design, Major in Interaction Design (Minor in Experimental Surfaces) 2022 - 2024

### GLENDOWIE COLLEGE

NCEA Level 3 Endorsed with Excellence 2017 - 2021

2022 National Arts Supplies Cup for Innovative use of Media in Senior Art

2021 Pat Hanly Creativity Award

## Experience

### RAMADA BY WYNDHAM

**Part-time Housekeeping** 2023 – 2024

- Capacity to work independently and as part of a team
- Experience in handling and reporting maintenance issues to appropriate personnel
- Implementation of safety protocols to prevent accidents and maintain a secure environment for guests and staff.

### SUPERWOK TAKEAWAYS

**Casual Cashier** 2016 – Present

- Taking telephone and in-person food orders.
- Performing ad-hoc and housekeeping duties.
- Food preparation.

## Attributes

- Working under pressure, staying focused and meeting deadlines while still producing high quality work.
- Strong morals and ethics ensure honesty, reliability and ability to undertake tasks responsibly.
- Organisation and attention to detail ensures the store is well kept and clean.
- Customer service experience in a fast-paced environment.

## Skills

**Technical:** Figma, Adobe Suite, Microsoft Office, Miro

**Language:** English (fluent), Cantonese (working proficiency), Mandarin (limited working proficiency)

*Referees available on Request*